



NORTHAMPTON, BUCKS COUNTY, MUNICIPAL AUTHORITY

URGENT PUBLIC NOTIFICATION

MAY 31, 2016

Please be advised that the water main break that occurred earlier today on Buck Road near Bristol Road has been successfully repaired. A **BOIL WATER ADVISORY** was issued to eighty seven (87) customers of the Authority due to the water pressure loss as required by regulation. The Authority's *Rapid Response*® *Notification system* was used as the primary notification tool in conjunction with our GIS database. The system confirmed electronic notification to seventy five (75) or 86.2% of those impacted customers within several minutes of the system activation. Authority personnel are hand delivering paper notices this morning to those not already contacted by the automated system

The water lines in the impacted area are being thoroughly flushed via hydrant activation. Once the flushing is complete, representative samples will be taken to our laboratory (PA DEP Certified) for confirmation a meeting safe drinking water standards. Customers impacted by the advisory are to BOIL their water until the advisory is lifted by the Authority. Unfortunately, we may not receive the analytical results until Thursday. Once it has been determined that the water meets safe drinking water standards the *Rapid Response*® *Notification system* will be used to provide that notification and hand delivered paper notices delivered to those not already contacted by the automated system. Updated notices will be posted on the Authority and Northampton Township websites.

www.NBCMAtoday.org

www.northamptontownship.com

Please refer to the attached PA DEP Public Notification Template for more detailed information

Regards,

A handwritten signature in blue ink, appearing to read "T. Zeuner", written over the word "Regards,".

Thomas A. Zeuner
EXECUTIVE DIRECTOR

Northampton Bucks County Water and Sewer Authority
111 Township Road
Richboro, PA 18954

215-357-8515 ext 112
TZeuner@NBCMA-PA.ORG

**DRINKING WATER WARNING
BOIL YOUR WATER BEFORE USING**

**HIERVAN EL AGUA ANTES DE USARLA.
ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER.
TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.**

Certain Customers of the Northampton, Bucks County, Municipal Authority May Be At Increased Risk From Microbial Contamination.

We routinely monitor the conditions in the distribution system. On May 31, 2016, we experienced a loss of positive water pressure due to a ruptured water main. A loss of positive water pressure is a signal of the existence of conditions that could allow contamination to enter the distribution system through back-flow by back-pressure or back-siphonage. As a result, there is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for one minute, and let it cool before using; or use bottled water. You should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth, and food preparation until further notice.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What happened? What is being done?

There was a 8" water main which ruptured near the intersection of Buck Road and Old Bristol Road early Tuesday morning on May 31, 2016. The Authority maintenance department made the necessary repairs and water service was restored to the affected customers by noon the same day. The affected area includes Buck Rd. from Old Bristol Rd. up to and including Falcon Dr., Witherington Dr., North and South Marmic Dr. and water customers on Chinquapin Rd. The service area has been flushed and samples are being collected over the next two days to test for coliform bacteria.

We will inform you when all corrective actions have been completed and when you no longer need to boil your water.

For more information, please contact: Northampton, Bucks County, Municipal Authority

at 215-357-8515 or visit us at www.nbcmatoday.org.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Northampton, Bucks County, Municipal Authority.

PWS ID#: 1090089

Date distributed: 5/31/2016