



AUTHORITY ENHANCES SERVICES

Authority ratepayers are now able to pay their bill for water & wastewater services on-line. An agreement with MuniPAY allows the Authority to accept and process credit card payments and check-by-web payments.



Using MuniPAY, payments can be made from the comfort of your home or office by using the on-line payment service. Credit cards accepted include MasterCard, Discover, American Express and VISA. A transaction convenience fee of 2.45% or \$3.00 minimum will be charged by the payment processing company for this service. Electronic check payments can be charged to your checking or savings account at your bank. You will need your 9 digit routing number, as well as your account number from your personal check. A transaction convenience fee of \$1.50 is charged by the payment processing company for this service.

"It provides another option for our ratepayers. According to the Authority's Executive Director, Thomas A. Zeuner, the decision to allow credit cards and electronic check processing as a means of payment is intended to improve customer service, enhance convenience, reduce service termination and late charges to our valued ratepayers."

