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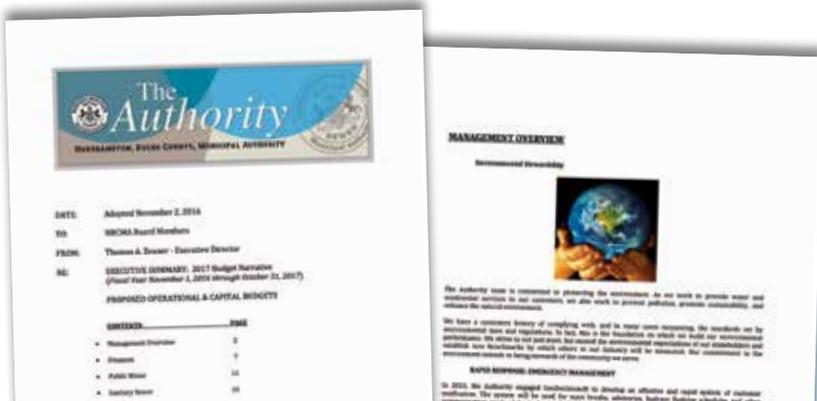
## NBCMA Adopts New Rates for Water and Sanitary Sewer Service

For many years, the Northampton Bucks County Municipal Authority has maintained public water and sanitary sewer rates despite increases in cost of service, new regulatory mandates and increased capital expenditures requirements. In November 2015, the Authority Board recognized that an update to its Five Year Strategic Plan was necessary in order to complete a comprehensive long term rate strategy.



**HRG** Based upon the needs assessment determined by the Plan, the Authority engaged the professional services of HRG Inc., of Harrisburg PA. HRG analyzed our overall rate setting process, financial planning, revenue requirements, cost of service analysis, and rate design. The revised rates as adopted takes into account capital and operational needs for the next five years including anticipated inflationary impact. The update to the Five Year Plan as adopted and the complete rate study analysis can be viewed on the Authority's website [www.nbcmatoday.org](http://www.nbcmatoday.org), under "NBCMA in the News".

**Herbert, Rowland & Grubic, Inc.**  
Engineering & Related Services



FEBRUARY  
2017

## Conversion to Monthly Billing (effective February 2017)

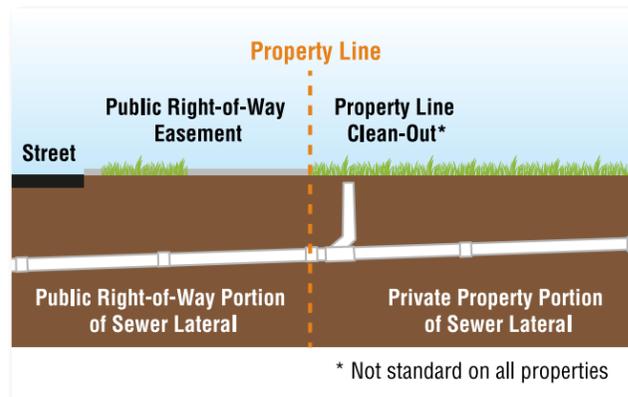
Effective February 2017, bills being provided to our customers will be on a monthly basis in lieu of the historic quarterly (3 month) billing cycle. The new rates can be viewed on the Authority's website [www.nbcmatoday.org](http://www.nbcmatoday.org), under "Finance". Effective when the Authority billing converts to a monthly cycle, requests for the waiver of your first late fees are being amended from once every three (3) years to once every 12 months.

## Sanitary Sewer Lateral Inspection Certification Program

Inflow and Infiltration is a major focus and concern of this Authority and sanitary sewer providers throughout the country as our underground infrastructure is aging. The EPA has estimated that 30-40% of Inflow and Infiltration is not within the public portion of the system, but in the private laterals that connect your building or home to the public system.

In October 2016, the Authority adopted a sanitary sewer service lateral inspection program. A periodic inspection of sewer laterals is now required by the Authority to insure that Inflow and Infiltration is not entering the sewer system. The sewer lateral is a pipe that is a line or conduit connected from a building into the sewer system intended to carry sanitary sewage.

Whenever ownership of a property situated in the Township is being transferred to other than a family member or associated entity, or beneficiary of an estate of the owner, evidence of such inspection of the sanitary sewer lateral serving the property shall be required, indicating that the subject sewer lateral complies with the Authority Rules and applicable provisions of the General Code of the Township of Northampton ("Township Code"). The inspection is not required in the event that the Authority issued a Sewer lateral Compliance Certification within five (5) years immediately preceding the transfer date of the property.



## 2017 Budget (Operational and Capital)

The 2017 Authority budget can be viewed on the Authority's website [www.nbcmatoday.org](http://www.nbcmatoday.org), under "Finance".

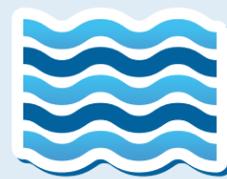
### WATER CONSERVATION TIPS THAT CAN SAVE YOU MONEY:



One leak can waste hundreds of gallons of water per year. Repair those leaky faucets!



Turning the water off while brushing your teeth saves 80% of the water normally used.



Low-flush toilets can reduce water usage by 40%-50%. That's going to show on your bill!



Save more water by only running full loads in the dishwasher and washing machine.

## New Bill Remittance Address and Payment Options

The new bill remittance address is:

NBCMA  
c/o Univest Bank  
P.O. Box 459  
Souderton, PA 18964-0459



Water and Sewer bills can be paid (by check only) at the Univest branch at the corner of Upper Holland Road and Bustleton Pike in Richboro, PA during their normal working hours. Water and Sewer bills paid at the bank location after 2:00 PM will be credited the next business day. Cash payment can only be made at the Authority administrative office.



You also have the ability to pay online at: [www.nbcmatoday.org](http://www.nbcmatoday.org)

Automated payments can be accommodated by completing the "Recurring Payment Authorization Form" and returning it to the Authority. That form can be downloaded from the Authority website: [www.nbcmatoday.org](http://www.nbcmatoday.org)

## Hydro-Jetting Sanitary Sewer Mains



As a continual preventive maintenance program of the Authority sanitary sewer mains, a process the Authority employs is known as Hydro-Jetting. Hydro-Jetting is one of the most effective ways to clean out pipe blockages in sanitary sewer mains. This is done by utilizing a continuous blast of high pressure water through a hose that is pushed down a sanitary sewer main from manhole to manhole.

The effectiveness of Hydro-Jetting is due to the high pressure of the rotating water that forces its way into the pipe. On the end of the hydro jet is a nozzle that directs water towards the walls of the pipe. As the hose pushes forward, the back flush of the water draws debris out of the pipe. This technique is capable of removing the toughest roots and some of the most stubborn blockages to restore proper sewer flow. Although unusual, during the process of Hydro-Jetting sanitary sewer mains, a vacuum or pressure splash in the sanitary sewer lateral that serves your property can be created. The result could be a small splash of water being displaced up the sewer lateral under air pressure or a toilet being drained due to vacuum pressure.

The Authority will be using our Rapid Response® public notification system to notify our ratepayers when scheduled work is being performed in your area.



Northampton, Bucks County,  
Municipal Authority

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*2016 Fall/Winter*  
*The Authority Newsletter*



# The Authority

**NORTHAMPTON, BUCKS COUNTY, MUNICIPAL AUTHORITY**

*2016 Fall/Winter*

## *The Authority Newsletter*



**Winter is coming, beware of frozen pipes!**

- Insulate exposed water pipes in unheated areas
- Know where your master valve is in the case of a ruptured and frozen pipe