



The Authority

NORTHAMPTON, BUCKS COUNTY, MUNICIPAL AUTHORITY



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ANNOUNCEMENT

May 19, 2021

For more than a year, the COVID 19 virus has reshaped our lives, forcing us to adapt the way we live and work. The good news is that we are making great progress. Each day brings us greater knowledge of the virus and preventive measures to keep us safe. I am pleased to announce that The Northampton Bucks County Municipal Authority offices will be reopening for normal business on the Tuesday following Memorial Day, June 1, 2021.

All pre-pandemic customer service facilities, payment windows internal to the lobby and drive thru facilities will resume in full. We will continue to abide by all existing safety protocols until amended by the Commonwealth and / or CDC.

Last year, on April 1, 2020 the Authority passed Resolution 2020-1234 revising its RULES related to the temporary refrain of the imposition of interest and late charges for public water and sanitary sewer services together with suspending collection procedures. As a result of the Pandemic causing economic hardship and distress within the Northampton Township community it was desired by the Authority Board members to lend temporary assistance to its customers to the extent it believes that such assistance will benefit such customers both financially and emotionally.

Due to the progress made in the pandemic, on May 5, 2021 at the public Board meeting of the Authority, the Board passed Resolution No. 2021-1242 terminating Resolution No. 2020-1234 as the Board now believes it is appropriate to terminate such temporary changes to the billing and collection process in the manner set forth in Resolution No. 2020-1234. As a result, termination of services or any collection process may be initiated by the Authority for any unpaid services, late charges, interest, and fees in accordance with its rules and regulations and shall be restored as of July 1, 2021. Any amount of unpaid charges, interest and fees related that were outstanding as of April 1, 2020 shall become due commencing July 1, 2021.

Should you have any questions, you are encouraged to contact the Authority to discuss the matter with a member of the Authority team.

Regards,

Thomas A. Zeuner
EXECUTIVE DIRECTOR