



Your Authority. Hard at Work Serving You.

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Service Calls & Emergencies:

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We, the management and board members of your water and sewer authority, provide fresh and clean public use water and environmentally safe wastewater services to our Northampton Community. NBCMA has worked hard in order to ensure the existence of ample water supplies and capacities for everyday use as well as for all our recreational needs.

We are proud to be advocates for our community needs, by safeguarding not only the community's water quality and water availability needs but also by affording a long-term commitment to maintain a reasonable rate structure for future years.

There are challenges to the achievement of our missions' goals. Corporate entities, lobbyists, and other private entities are constantly seeking to gain control over governmental public water providers that, like NBCMA, are independent, nonprofit organizations that are not guided by shareholder profits and maximum permitted rate changes.

Moving forward, decisions must be made between the privatization of water services or the retention of community ownership and control. The former business model creates a source of substantial funds for the local government while the latter structure results in lower rates and a greater level of local input that is heeded from the community members.

If a choice must be made by each community currently enjoying public water services, NBCMA hopes that we have earned your trust and confidence.

